



## Cancellation and Refund Policy

### Eno River Association Summer Programs

A significant amount of planning, time, and resources are spent months prior to the start of our summer education programs, iWalk the Eno Science & Nature Camp and Eno River Field Station. Prompt cancellation notification allows time for students who may be on the camp session's waiting list to fill the roster. If you find that your student can no longer attend a summer session, please notify us as early as possible.

Below are our specific policies on refunds:

- A full refund, minus the nonrefundable \$20 application fee, will be provided if a session is cancelled by the Association due to insufficient registration, acts of nature, or other reasons beyond its control.
- A full refund, minus the nonrefundable \$20 application fee, will be provided if the registrant provides written notification of cancellation by April 30, 2021.
- A partial refund will be provided if the registrant provides written notice between May 1, 2021 and at least 15 days prior to the camp session date. This refund will be 50% of the registration fee, minus the nonrefundable \$20 application fee.
- Registration fees are non-refundable within 15 days prior to camp session. In the event that a registrant has a family emergency, illness, or is advised by a medical provider to quarantine, a written refund request must be made no later than the Friday before the first day of camp.

Email notifications to [education@enoriver.org](mailto:education@enoriver.org) or mail to Eno River Association, 4404 Guess Road, Durham, NC 27712. Contact Hillary Harrison, Education and Outreach Director at 919.620.9099 x204 with questions.

About the Application Fee: This fee is charged to us by our online registration vendor; however, if it would pose a hardship, we are happy to refund you in full by written request.

About Tax Deductibility: If the cancellation is made by the Association or by the camper by April 30, registrants may choose to donate all or a portion of their registration fees to the Eno River Association as a tax-deductible contribution. Non-refundable fees or cancellation fees as listed above are not tax-deductible.